

Access Statement For The Cavendish

Introduction

The Cavendish is a beautiful Victorian property situated on the elegant South Cliff. We aim to meet the needs of all our guests, however due to the nature of the property this can make access for guests with limited mobility difficult. The Cavendish is located on a flat road with bedrooms on Two levels, with Two small steps leading up to the entrance approx 11cms and 14cms in height.

Pre-Arrival

- The Cavendish is located on a side road with easy access by car
- Nearest bus stop to town centre is approx 250 yds away
- There is a comprehensive range of shops approx 250 yds away including Post Office, Sainsburys Local, Hairdressers x3, Fruit/veg, Butchers, Fish shop, Delicatessen, Off Licence, Laundrette, Newsagents, Cafes x2, and Bakers x2
- Scarborough Railway Station is approx 3/4 mile away. Plenty of taxis are available around the station. We are happy to pre-book taxis for you from the Hotel.
- The Cavendish do not accept pets.
- We have a comprehensive website - <http://www.cavendishscarborough.co.uk> showing photographs of bedrooms and public areas.
- The Cavendish can be contacted by telephone or email.

Arrival & Car Parking Facilities

- Please advise us when making a booking of your anticipated arrival time.
- Rooms are available from 1.30pm, we ask you to vacate by 10.00am on day of departure. Later arrivals by arrangement.
- Parking is 'on-street' outside the hotel, permits are available at a small cost to override any restrictions.
- Secure parking is available for two wheeled transport (motorbikes and push-bikes)

- We are walker and cyclist friendly
- Assistance with luggage is always available.

Main Entrance & Reception

- There are 2 steps into the conservatory area from outside the first 11cms and the second 14cms in height. Please ring bell on arrival.
- A reception desk is in the hallway where you can check in and a bell available to summon assistance.

Public Areas - General (Internal)

- The front door leads through the conservatory onto a carpeted floored hallway and reception
- Off the hallway through a door is the main guest lounge with comfortable seating TV and DVD player
- The dining room is also accessed through a door off the main hallway. Separate tables are provided for each room
- The Cavendish has 1 main staircase of 21 steps broken halfway with a small landing to the first floor then a further 19 steps to the second floor also broken by a landing, the staircase has a handrail to one side
- All rooms including public areas have central heating with most being double glazed

Public Areas -WC

- As all rooms are en-suite we do not have a separate WC

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- The lounge is always open for guests use
- Ample seating is available with sofas TV and DVD player
- The Cavendish is not licensed
- The dining room is large and spacious fully carpeted with separate tables for each bedroom
- All meals are served in the dining room.

Laundry

- Not Available

Shop

- Parade of shops approx 250 yds

Treatment room/s

- Not Available

Leisure Facilities

- Not Available on site

Outdoor Facilities

- A wooden garden bench on front patio

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Small meetings can be held in the lounge

Bedrooms

- We have 8 bedrooms over 2 floors (5 on the first floor and 3 on the second) all are fully carpeted and central heated
- All rooms are en-suite
- Beverage facilities in all rooms
- TVs, hairdryers and clock radios are provided in all bedrooms
- For guests with feather allergies etc synthetic pillows duvets are available, please inform us upon booking
- All rooms are spacious and tastefully decorated

Bathroom, Shower-room & WC (En-suite or Shared)

- All rooms have showers we not have baths in guest rooms

Self-Catering Kitchen

- Not Available

Caravans, Holiday Homes & Twin Units

- Not Available

Touring Facilities (Holiday Parks)

- Not Available

Boats -Narrow Boat, Cruiser & Hotel Boat

- Not Available

Attractions (Displays, exhibits, rides etc.)

- Not Available

Grounds and Gardens

- The Cavendish has a small front patio with a bench for use of guests

Additional Information

- A full fire system is in operation
- Fire extinguishers are distributed around the hotel and are clearly marked
- Please read the fire instruction notice in your room (if you have any hearing impairments please advise on arrival)
- All fire exits are clearly marked
- The Cavendish is fully non smoking
- We are happy to cater for all special diets, please advise before arrival

Contact Information

- Address: Cavendish Hotel, 53 Esplanade Road, South Cliff, Scarborough, North Yorkshire, YO11 2AT
- Telephone: 01723362108
- Fax: N/A
- Minicom: N/A
- Email: anne@cavendishscarborough.co.uk
- Website: <http://www.cavendishscarborough.co.uk>
- Grid reference: N/A
- Hours of operation: 7am – 10.30pm 7 days a week
- Emergency number: Relevant information in room folders
- Local carers: N/A
- Local equipment hire companies: N/A

- Local public transport numbers: Relevant information in room folders
- Local accessible taxi numbers: Relevant information in room folders
- We can always be contacted on 01723 362108

Future Plans

- We are constantly upgrading and improving our facilities
- Rooms are being fitted with new TVs and Digi boxes when required

We welcome your feedback to help us continuously improve, if you have any comments please phone 01723 362108 or email anne@cavendishscarborough.co.uk